

## **LIMITED WARRANTY**

Oasis Shades LLC warrants this product to be free from defect in materials or workmanship from the original date of purchase for the periods specified below.

- Shade fabric has a limited ten (10) year pro-rata warranty.
- Shade fabrication workmanship has a limited seven (7) year pro-rata warranty.

This limited warranty does not apply to damage resulting from abuse, unauthorized alteration, improper installation or failure to use the product in accordance with its instructions or its intended purpose.

In the event of any defect, this product will be repaired or replaced at Oasis Shades LLC's option without charge. This obligation to repair or replace this product at Oasis Shades LLC's option shall be the company's only obligation with respect to defects in this product. A return authorization number must be obtained prior to returning the product. Insured shipping is the responsibility of the party returning the product for warranty. Once the product has been received and examined, if found to be a warrantable defect, Oasis Shades LLC will repair or replace the product and pay the insured return shipping.

Oasis Shades LLC will have no liability for any consequential or incidental damages arising out of the use of the product or any defect in the product except to the extent that this limitation is precluded by applicable law. This limited warranty, which states the full obligation of Oasis Shades LLC, gives the consumer certain legal rights. The consumer may also have other rights which vary from state to state. Oasis Shades LLC specifically excludes all implied warranties including, but not limited to, the implied warranties of fitness for purpose and merchantability.

## **LIMITATION OF LIABILITY**

If, as a direct result of ultra-violet exposure, this product cracks, splits or tears ("defect") within 10 years after the date on which the product is purchased from Oasis Shades LLC or an authorized distributor or agent of Oasis Shades LLC, Oasis Shades LLC will, at its option, replace the product (but not any other component) free of charge or refund the cost of such replacement. This warranty is subject to the following conditions and limitations:

1. All claims under this warranty must be made in writing addressed to Oasis Shades LLC at the address below. All claims must be accompanied proof of place and date of purchase of the product.
2. This warranty does not cover:
  - Normal and acceptable color fading of the product (even if due to exposure of the product to ultra-violet rays) or a deterioration in the chemical composition of the fabric due to exposure to ultra-violet rays; or
  - Any damage to the product caused or contributed to by exposing the product to chemicals (including chlorine), placing the product near an open flame, or tensioning the product beyond its tear and tensile capabilities.

Oasis Shades LLC  
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(321) 948 4850  
8 am to 5 pm Eastern Time